

1) Controller

Name: Giftom Oy

Business ID: 2789908-7

The company in charge of offering the service

Giftom Oy — business ID: 2789908-7 — is responsible for offering the “Chewata” service.

The person in charge of the data register

Kebede Kindu

info@chewata.org

The name of the data register

The user/customer database of Giftom’s services.

Information in the register

The register may contain:

Customer communications

We see your email address when you contact our customer service team through info@chewata.org , among others.

We may carry out correspondences with you through Facebook , LinkedIn and Twitter , among others.

Recruitment

We may use the information you provided to get back to you with regard to setting up an interview or to determine if you are suitable for the position you applied.

We won’t hold your information [so that we may contact you should an open position become available , among others] without your consent.

Cookies

Browsing through our website , www.chewata.org , may require the user to enable cookies.

Personal information

The user/customer database of Giftom's service may contain the following information:

- Contact information , such as full name , address , phone numbers and e-mail addresses , among others.
- Information with regard to registration , such as username , or pseudonym , or password , or age , or gender , or title , or profession , or first language , among others.
- Information with regard to customer relationship management , such as billing and payment , product and order history , customer feedback , awards and competitions and cancellation and appeal , among others.
- Information with regard to search and browsing , among others.
- Information gathered with the consent of the data subject , such as photos , texts and videos uploaded [and saved] to the platforms , or services , provided by Giftom Oy.

Transfer of data

Transfer to third parties

We , in exceptional cases , may get third party service providers to process data on our behalf. For example , we may use fraud prevention partners (attribution networks), data visualization tools and data collection partners (e.g. Firebase), among others. The networks , tools , processes and strategies , among others , we adopt help us keep the data we collect secure , provide persistent availability , optimize our services and deliver better customer experiences , among others.

The third parties we partner with won't process your personal data transcending our bilateral agreements. As a result , third party [to you], or second party [to us] , subcontractors , or partners , which are under contractual obligation with us , won't use your personal data for their own purposes in anyways , or by any means.

Transfer outside of EU

Conforming to the Personal Data Act — and with the consent of the data subject — information gathered may be disclosed for marketing purposes.

Information gathered may be transferred, and stored , into a server outside of EU , or the European Economic Area , and may get processed by the data controller , or affiliate , in accordance with the Personal Data Act.

If you would like to get specific information about the third parties we work with and how they use your data , please don't hesitate to email us through info@chewata.org

Rights to access and rectification over your data

You have the right to have access to the personal data we have collected about you at any time or receive [request] confirmation that we do not have any personal data about you in our system.

Right to restrict or object processing of your data

In certain circumstances — for instance, if your personal data is inaccurate — you have the right to restrict its processing until we have verified the accuracy of your personal data. Furthermore, you have the right to object to the processing of your personal data partially or completely.

The right to be forgotten

In some cases , you have the right to be forgotten. If it is no longer needed for the purposes it was originally acquired , or if we don't have your consent anymore , or if there isn't any ground for processing , we will erase all personal data we collected.

The right to restrict or object processing

If your personal data , in anyways, or by any means , is inaccurate , you have the right to restrict its processing until we have corrected , or verified , the accuracy of your personal data. Furthermore , in certain circumstances — such as when it comes to processing for direct marketing purposes , including profiling , you have the right to object to the processing of your personal data completely.

Lodging a complaint

If you , in any ways , or by any means , aren't satisfied with as to how we gathered , processed , saved and disposed , among others , your data , please don't hesitate to contact the data protection authority.

Arbitration

All disputes and controversies of every kind and nature between parties to this agreement , arising out of or in connection with this policy , shall be governed by , and constructed in accordance with , the laws of Finland without regard to conflict of law provisions which might apply other law.